

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 21st day of December' 2024

C.G.No.122/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. Y. Subba Reddy & Others, Godugunur (V),
Badvel (M), Kadapa District **Complainant**

AND

1. Dy. Executive Engineer/O/Badvel
2. Executive Engineer/O/Mydukur **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

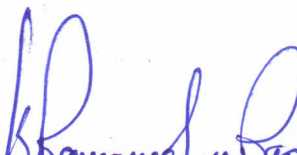
01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that in their village the distance between the electric poles of 11 KV and LT line is very long and as such the electric wires are hanging endangering the public lives and requested to erect poles in the middle of the line.




02. The said complaint was registered as C.G.No.122/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have erected middle poles and tightened the loose electrical wires.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that they have erected middle poles and tightened the loose electrical wires. The complainant gave letter of satisfaction copy of which was filed by the respondents in which the complainant has stated that the respondents erected middle poles and tightened the loose lines and requested to close the complaint. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of December'2024.


CHAIRPERSON


Member (Finance)
21/12/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

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21/12/24